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ECODAIRY

VENUE RENTAL POLICIES & PROCEDURES

EcoDairy is the first demonstration farm of its kind in Canada, showcasing innovative and sustainable dairy farm practices while inviting the public to share in a fun and educational experience.

Located in the beautiful Fraser Valley with views of Mount Baker in the distance, EcoDairy is surrounded by 80 acres of lush farmland providing a playground of pure, natural indulgence. Our site is home to the Vitala Cows and Chickens, a Discovery Centre with a Moo-zanine meeting facility, an Animal Exhibit, Covered Patio and Picnic Grounds and a Retail Market.

The EcoDairy (Dairy Innovation Association) is a registered non-profit BC society focused on building a positive centre of learning excellence for our guests and a comfortable and sustainable environment for our animals.

We ask that you carefully review these policies and procedures with your Event Planner prior to submitting your meeting room booking.

We look forward to hosting your event!

THE FINER DETAILS

NON-EXCLUSIVITY

The EcoDairy is a public venue and is under no obligation to close off any area of the site to accommodate the meeting/event. Regular visitor traffic proceeds on the site during public hours.

DEPOSIT AND PAYMENT

We require a deposit and signed contract before a booking can be confirmed.

CANCELLATION

In the event of a meeting/event cancellation:

- 14 to 24 days prior to the date booked, EcoDairy will refund 50% of the deposit to the client;
- 13 days or less, prior to the meeting/event, no refund will be issued by Dairy Innovation Association

Requests for cancellations must be submitted in writing to the Dairy Innovation Association.

GUEST NUMBER GUARANTEE

We kindly require the final guaranteed number of people attending your meeting/event 72 hours (or 3 business days) prior to your booking date. If a guarantee is not received, the EcoDairy will prepare and charge for the number of persons estimated on the catering contract or that actually attend, whichever is greater. Catering through one of our partners will be invoiced by the caterer directly.

DECORATING

Decorating of EcoDairy site rental is permitted with prior arrangement:

- The use of confetti, rice and rose petals is not permitted on the grounds or within any of the EcoDairy buildings
- Use of nails, tacks, tape, glue or staples is not allowed anywhere in the EcoDairy building.
- Only enclosed candles are permitted
- EcoDairy does not provide decorating services or products, however, we would be happy to refer you to businesses that do.

SOUND

Any limited amplified music and noise must be kept at a level that does not disturb the residents/businesses surrounding this facility, and must be turned off by midnight.

NO SMOKING POLICY

There is a no smoking policy within all facilities and on the grounds of the entire EcoDairy site. We request that the client kindly advises its guests of this policy, and seeks their active compliance.

FACILITY DAMAGE

The client and their guests will be responsible for any damage to the EcoDairy property/facility during their meeting/event, and the client is responsible for the actions and/or conduct of its guests.

DELIVERIES AND SET-UP

Deliveries must be prearranged and booked no earlier than one day prior to your meeting/event; the EcoDairy is pleased to accept delivery of supplies/materials required for your function. However, all items must be clearly labeled with the function date and the name of the client. The EcoDairy is not responsible for any items that are lost or damaged.

ACCESS TO OTHER SITE AREAS/FACILITIES

- There is no guest access to animal areas unless by pre-booked guided tour
- There is access to other site facilities, buildings or fields other than parking lot adjacent to booked facilities
- Site closes at midnight

LIMITATION OF ECODAIRY LIABILITY

The client is responsible for their guests:

- Acting responsibly regarding the consumption of alcohol (providing the client has obtained and provided proof of an event liquor permit), and not driving a motor vehicle if his/her ability to do so is impaired by alcohol or drugs
- Not bringing any illegal substance onto any area of the property
- Not providing alcoholic beverages to persons under 19 years of age
- Terminating bar service by 11:30 pm

ECODAIRY

EcoDairy is not liable for loss or damage of goods, property or equipment brought onto the property/facility by the client. The client will indemnify and save the EcoDairy harmless from liability for the client's failure to ensure that the client and their guests comply with the conduct required.

POLICY AND TERMS VIOLATIONS

EcoDairy reserves the right to inspect and monitor all meetings/events and to discontinue service in the event that a violation of any facility policy or provincial law occurs. In any such case, the client is still liable for any outstanding balances.

RENTAL INQUIRES, SITE AND VENUE BOOKINGS

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